

## Media Release





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## NDOT CONTINUES ESSENTIAL HIGHWAY SERVICES; TRANSITIONS BUSINESS SERVICES ON-LINE

CARSON CITY, Nev. – The Nevada Department of Transportation continues to fulfill all essential public highway services, including roadway maintenance and construction. Following Gov. Steve Sisolak's direction and public health guidelines, the Department has transitioned to on-line business services and protocols as a proactive measure to help reduce spread of COVID-19 in our communities.

All essential highway services, including highway maintenance activities such as snow removal and roadway repairs, continue as is. NDOT road maintenance and construction team members continue their highway work, with crew members practicing social distancing and often staggered into multiple shifts to cover weather events and other highway needs.

NDOT road operations centers continue uninterrupted for the dispatch of highway maintenance and incident response and reporting of road conditions. Updated highway conditions, including weather and construction, continue to be available at nyroads, com or by dialing 511. The NVRoads app offers the same information. State highway rest areas remain open, some with disinfectant cleanings occurring as frequently as every hour. Some Interstate 80 rest areas have been closed due to well water issues and will remain closed due to those issues. In accordance with Gov. Steve Sisolak's order for state offices to transition to online and over-the-phone service, NDOT has temporarily suspended in-person services and transitioned them on-line. Many business services, from contracting services to state map requests, have been available on-line for many years. The following NDOT services, and many others, continue to be offered on-line:

- Contract Services
- Agreements
- In-person Over-dimensional Vehicle Permitting
- State Map Purchases
- **Public Records Requests**
- Disadvantaged Business and American with Disabilities Act Reporting
- Public Meeting Postings (no meetings currently scheduled)

## A link to all on-line services is available at nevadadot.com/online.

Following Governor Steve Sisolak's direction and public health guidelines, NDOT employees are taking health precautions and social distancing. The majority of NDOT team members are telecommuting. Non-essential NDOT business meetings and travel, as well as meetings where appropriate social distancing protocols cannot be maintained, are suspended. Team members and consultants are utilizing all practicable digital services such as Microsoft Teams, web conferencing and teleconferencing to virtually facilitate any necessary meetings or information exchange.

## **Emergency Planning**

Our dedication to keeping Nevadans safe and connected is first and foremost, which is why NDOT team members routinely train for emergency scenarios and the department has emergency plans in place if needed. While no impact to essential staffing levels is anticipated, NDOT's continuity of operations plan outlines the mobilization and redistribution of team members and services statewide to serve the public if necessitated by an emergency situation.

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